



[example] **Available Language Strategies** [example]

expressly for:

**Our Hospital
123 First Street
Our City, ST 12345**

1. If possible, please use the BiMedical - CHS application before obtaining interpreter assistance. This application can be accessed through any hospital computer at <http://www.bimedical.net>.
2. Further language support at this facility can be obtained as follows:

| <u>Language</u> | <u>Time</u> | <u>Options</u> |
|-------------------------------|-------------|---|
| Spanish | 24/7 | Please call 5-6789 and ask for an interpreter. This option uses in-house nursing and janitorial staff. |
| Korean Chinese Japanese | 24/7 | Please call Asian Interpreters at 123-4567 and ask for an interpreter. They will ask for the name of the hospital, room number, and time needed. This service costs approximately \$80.00 per hour. |
| All other Languages | 24/7 | Please call Anytime Interpreters 1-234-5678 for a telephonic interpreter. Use a phone that can be passed from the staff to the patient. This service costs from \$1.80 - \$4.50 per minute depending on language requested. |

3. If you have any comments or suggestions on how to improve our language strategies please call or email Ms. Pat Relations at 5-6789 or patrelations@ourhospital.org.

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